BAPTIST MEDICAL CENTER NASSAU
Celebrates 20 years of exceptional patient care

The story of Baptist Health and Nassau County began in 1994 when Baptist purchased Nassau General from the county. The hospital was in disrepair and some community members wanted to close it. Baptist Health made the purchase from the county, assuming $2.8 million in debt with the promise of investing $20 million in improvements.

During the past 20 years, Baptist has tripled its financial commitment, making significant upgrades to facilities, technologies and services. Today, Baptist Nassau is proud to be a nationally recognized community hospital providing high-quality, comprehensive care for every stage of life. In fact, we now offer 24 different specialty areas, allowing residents to stay right here in Nassau County for most of their health care needs.

In 2006, Baptist Nassau became one of the first hospitals of its size to become fully digital, using electronic medical record technology to create a safer and more efficient environment of care. In 2007 and again in 2012, Baptist Nassau achieved Magnet™ status for excellence in nursing care.

It is this combination of advanced medical services, along with the warm and nurturing environment provided by a caring community of professionals, which makes Baptist Nassau so unique.

“Residents of Nassau County should be very pleased to know that their local hospital is designated as one of the best in the United States for quality of patient care,” said Baptist Health President and CEO Hugh Greene.

Substantial investments through the years not only have improved the medical center, but also benefited the entire community, as the hospital has become one of the largest employers in the county.

Major highlights of Baptist Nassau’s growth include the Betty and David Berkman Building for Patient Care (shown above) and the recent opening of a new, three-story Medical Office Building, which includes Community Hospice, as well as many physician specialists’ offices.

There’s much more to the history of Baptist Nassau than new buildings. The real story is about the many dedicated individuals, past and present, who have contributed their talent, time and treasure to help us change health care for good in Nassau County.

“Baptist Nassau is an Amelia Island resource we literally could not live without. We have had many trips to our island hospital – some life threatening. Whether it has been a trip to the emergency room or routine tests, we have been treated by professionals who got the job done and were warm and friendly.”

– Dickie Anderson

We hope you will enjoy taking a look back at how far Baptist Nassau has come in the last two decades.
The Berkmans’ gift brings high-tech healing in a comfortable, modern setting

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<tr>
<th>Then &amp; Now</th>
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<tbody>
<tr>
<td><strong>Outpatient visits</strong></td>
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<td>In 1994:</td>
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<td>Now</td>
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<td><strong>Emergency visits</strong></td>
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<td>Now</td>
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<td>Now</td>
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<td><strong>Employees</strong></td>
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<tr>
<td>In 1994:</td>
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<td>Now</td>
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<td><strong>Volunteers</strong></td>
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<tr>
<td>In 1994:</td>
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<td>Now</td>
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*Based on 2013/2014 data

The Betty and David Berkman Building for Patient Care is a $24 million addition to Baptist Nassau, which opened in 2009, replacing an old patient wing with 48 spacious patient rooms that incorporate all the modern comforts of home. All rooms have flat-screen televisions, mini-fridges, wireless internet and sleeper sofas for family members who want to spend the night.

The Berkman Building is shaping the image of Baptist Medical Center Nassau as a jewel and community asset residents are proud of. Mrs. Berkman said, “Every time someone thanks us, we know what a big difference the Berkman Building has made in the community.”

The Berkmans had a vacation home on Amelia Island for more than three decades. Now they are full-time residents, involved in the community, serving on various boards and making generous contributions to charitable causes.

“We had an opportunity to do something very meaningful for this community,” Mrs. Berkman said. “It was as simple as that.”

We are extremely grateful for the generous support of many community members whose philanthropy enables us to provide the best possible care.

To learn more about how you can help, contact Anne Apt at 904.321.3807 or email anne.apt@bmcjax.com.

**DO YOU remember... 1994?**

- Most Americans did not have a cell phone.
- Cameras had film.
- The internet was just taking off.
- The Lion King and Forrest Gump were the top box office picks.
- Gas was $1.09 a gallon.

**Celebrating 20 years of exceptional patient care in Nassau County**

- 1994
  - Baptist Health purchases Nassau General and changes the name to Baptist Medical Center Nassau.

- 1995
  - Jim L. Mayo is appointed administrator of Baptist Nassau.
  - Baptist Nassau’s first board of directors starts Phase I of renovations with a groundbreaking ceremony.

- 1996
  - A new hospital entrance is unveiled, with a new lobby, pharmacy, administrative offices, a gift shop and a chapel on the first floor.

- 1999
  - Baptist Nassau receives the Business Leadership Award from the Nassau County Economic Development Board.

- 2001
  - Phase I of the hospital’s expansion is announced, including advanced technology, ICU rooms and a new clinical laboratory.

- 2003
  - To meet growing needs, Baptist Nassau announces the opening of a second mammography suite.
Community partnerships promote better health

As a not-for-profit, faith-based hospital, Baptist Nassau invests in the overall health of the community in many ways, from providing charity care to supporting local organizations – including the Council on Aging of Nassau County, Barnabas, and Boys and Girls Clubs of Nassau County Foundation – which provide health care-related services to the community.

The Council on Aging’s mission is to improve the lives of older adults with a special focus on those who are vulnerable and disadvantaged. This is accomplished through adult day care services, a local transportation service, Meals on Wheels, small home repairs and in-home services.

“Baptist Nassau is our lifeline,” said Janice Ancrum, executive director for the Council on Aging. “The hospital provides us with our home, so we can provide services to those who need us,” she said. “They partner with us in every way – from grounds and building maintenance to helping provide shuttle services, to providing space for senior activities and functions.”

Barnabas has partnered with Baptist Nassau for more than a decade, and helped start the Samaritan Medical Clinic. Now called Barnabas Health Services, the clinic provides free primary and urgent care to uninsured adults in the community. In the last year, Baptist Nassau has provided more than $1 million of in-kind services to Barnabas Health Services, which served 1,480 patients who otherwise would not have had access to much-needed medical services.

“We rely on Baptist Nassau to help us meet this underserved population’s health care needs,” said Barnabas Executive Director Wanda Lanier.

We are grateful for the many dedicated physicians, nurses, board members and volunteers at Baptist Nassau who donate their time and talent to help us improve the health of the community outside the walls of our hospital.

“I spent some time in the ICU at Baptist Nassau – I had pancreatitis and pneumonia, and it was serious. The staff assured me that they would get me through this. They did – and I look back on it as a rewarding experience because I came out of it so well. I will never forget the compassionate, personal care I received.”

– Mickey Ulmer
In June, Baptist Nassau announced the opening of a new Community Hospice inpatient care center on the first floor of its new medical office building. The Community Hospice Jane and Bill Warner Center for Caring provides acute end-of-life care in a home-like setting.

“The fact that the new hospice center is literally attached to our main hospital makes patient transfers seamless and provides families with the peace of mind that their loved ones are being well cared for,” said Stephen Lee, hospital president of Baptist Nassau.

The new Community Hospice Center features eight private bedrooms and bathrooms, comfortable and spacious family gathering areas, a family laundry area and kitchen, and a meditation room. A tranquil walled garden surrounds the center. Family and friends may visit any time, including overnight stays, and family pets are welcome. The center has its own private entrance, making it feel like a stand-alone building while having the advantage of being connected to the hospital.

Community Hospice care enhances comfort and quality of life by focusing on medical needs, in addition to patients’ physical, emotional, social and spiritual needs and wishes. Physicians, nurses, psychosocial specialists, home health aides, chaplains and volunteers all come together to care for patients and provide support to their families.

When Baptist purchased Nassau General in 1994, the ER had only five beds. Through the years, the ER has been updated to keep pace with advancements in medical technology. Today’s ER, renovated during 2014, has many enhancements, including two new additional treatment rooms, bringing the total to 17 beds.

All of the rooms are private and have been remodeled with updated décor that is more home-like. One of the key enhancements is in-room computers. Having computers at the patients’ bedside gives physicians and nurses direct access to patients’ most current medical records, which helps provide better care.

Patients can take comfort in knowing the full-service ER at Baptist Nassau is ready to treat them with fast, advanced emergency care. “When you come to Baptist Nassau, you will be seen by a board-certified emergency medicine physician who has the training and education to make the right diagnosis and provide you with the best medical care for the long term,” said Dr. Woodward. The ER at Baptist Nassau also has “fast track” service, which provides quick care for less critical needs.

Another benefit of coming to Baptist Nassau’s ER is that if patients need to be admitted to the hospital, they are already where they need to be with the right specialists and sub-specialists. If patients need care beyond Baptist Nassau’s scope, they can be transferred quickly to Baptist Medical Center Jacksonville. Many pediatric needs can be taken care of in Baptist Nassau’s ER, but if required, the hospital provides streamlined access to Wolfson Children’s Hospital in Jacksonville.

**Baptist Nassau’s ER is open 24/7:**
1250 South 18th Street
Fernandina Beach, FL 32034
904.321.3500

With so many accomplishments during the past two decades, the future looks bright for Baptist Nassau. Thank you for entrusting us with your health care.